

GLOBAL IMPACT

GOALS FOR PARTICIPANTS/VOLUNTEERS:



Our volunteers will develop skills and grow in awareness and appreciation in the following areas:

- Begin to understand and appreciate cultural and socio-economic diversity
- Effective communication with non-native English speakers
- Providing services to non-western populations, including adaptation to culture and values
- Begin to learn to triage
- Embracing the value of lifelong service to the local and global community

GOALS FOR OUR IMPACT ON CLIENTS ABROAD

The clients will be positively “impacted” by volunteers in the following ways:

- Self-identified community needs are addressed
- Immediate diagnostics
- Immediate care/services
- Recommendation/referrals for further treatment and assistance
- Preventative education
- Clients and community leaders will report that they have been treated with respect and dignity, will gain trust in care providers/volunteers
- Clients and community leaders will have improved ability to communicate future needs.

SOME STRATEGIES FOR SUCCESS

- Volunteers have a detailed briefing by somebody who can “translate the culture”, particularly as it applies to healthcare services.
- Volunteers are oriented in effective communication techniques to show empathy and engagement, not just L1 to L2 translation
- There are realistic resources available for the referral of clients to additional medical services.
- Volunteers have planned times of reflection to help integrate their experiences.
- Volunteers are engaged in formal/informal mentoring.
- Feedback and assessment measures are facilitated by a trusted community member.
- Volunteers will have opportunities to tell their story to their community at home.